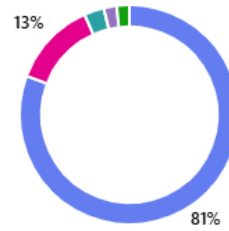


# Friends and Family February 2025

1. Thinking about the Village Surgery overall how was your experience of our service?

[More details](#)

Very Good	386
Good	60
Neither Good nor Poor	14
Poor	9
Very Poor	9



2. Please can you provide more information about your answer in Q1

[More details](#)

478  
Responses

Latest Responses

"I didn't feel like i was being listened to"  
"Pleased to see Dr Ta face to face. Helpful and thorough"  
"The reception staff were so helpful and clarified a future appointment for m... "  
...

104 respondents (22%) answered helpful for this question.

Easy to make my appointment  
Receptionist very helpful  
staff were very helpful  
Nurse was most helpful  
doctor who was very thorough  
good Dr helpful  
friendly GP  
Seen promptly  
appointment with the doctor  
surgery  
nurse  
doctor  
quick appointment  
prompt appointment  
appointment times  
appointment with the nurse